

Update to Our Prescription Refill Protocol

September 2023

To Our Loyal Clients,

Did you know you can order your pet's medication(s), food, preventatives, and other supplies through Lisbon Road Animal Hospital's [Online Pharmacy](#)? We offer the same products through our online pharmacy that you can purchase from our hospital, and more! When shopping our online pharmacy, you will receive the added benefits of:

- Filling your pet's prescriptions online
- Home delivery of your pet's medications, food, and other essentials
- Automatic refills
- Online-exclusive discounts and rebates
- Competitive pricing on popular medications, such as flea and tick preventatives, heartworm preventatives, and pain management medications
- Free shipping on orders over \$49*

Medications, foods, and additional items sold through other online sites may be counterfeit, expired, or have not been labeled, stored, or shipped correctly. This can lead to consequences for your pet, such as:

- Toxic products that may result in illness or even death
- Medications that are ineffective in treatment
- Catching preventable diseases

Effective Monday, September 11th, we will no longer authorize prescription requests from online pharmacies other than our own. If you prefer to use these services, we can provide you with a written prescription to process through a third-party. To obtain a written prescription, please call us.

Our team guarantees that the items you purchase through our online pharmacy, [Vets First Choice](#), are safe and effective for your pet. We are proud to provide manufacturer-backed products, a fully licensed and accredited online pharmacy, exceptional customer service, and the quality care you and your pet deserve! Please do not hesitate to reach out to us directly with any questions.

Thank you for your support and understanding,

Your Veterinary Team at Lisbon Road Animal Hospital